

**November 12, 2021
Member Advisory Committee
Meeting Minutes**

Members Present: [REDACTED]

Members Absent: [REDACTED]

Excused: None

Guests: Weikuen Tang (Interpreter)

Staff: Valerie Huggins

Due to the COVID-19 public health emergency and in accordance with Governor Newsom's Executive Order N-29-20, the Member Advisory Committee members attended this meeting via Zoom. The meeting was closed to in-person public attendance, but the Zoom information was provided on the publicly posted agenda. This precaution was taken to protect all members, staff, and the public. All the Committee members, staff and public attended the meeting virtually.

1. Welcome, Introductions and Roll Call:

The meeting was called to order at 1:00pm.

2. Approval of Agenda & Minutes:

The agenda was approved, and the minutes from the October 2021 Committee meeting were approved as written.

3. Committee Reports: Chair & Governing Board Report-Maria Luz Torre and Irene Conway

Ms. Torre and Ms. Conway both reported that the Board met on November 3, 2021. The next scheduled meeting is January 5, 2022.

Ms. Conway reported that the Health Plan conducted its yearly audit by Moss Adams, and it went well.

Ms. Torre reported that the Health Plan is using Search Firm, Russell Reynolds to conduct the hiring process for the new SFHP CEO. The Search Committee trusts the process.

Quality Improvement Committee (QIC) Report-Ed Evans, Irene Conway, and Idell Wilson

Irene Conway and Idell Wilson reported that the QIC met on October 14th, 2021.

Ms. Wilson says she continues to get adjusted to the QIC and reading the materials provided.

Ms. Conway reported Dr. Donald provided updates from the Department of Health Care Services' CalAIM and Medi-Cal Rx implementation, which are on target for a January 1, 2022 start date. She also provided updates on the City's and Health Plan's COVID-19 vaccination rates and SFHP's HEDIS and CAHPS scores.

The next scheduled meeting is December 9, 2021.

Staff Report: John F. Grgurina, Jr., CEO

There was no staff report as Mr. Grgurina was unable to attend the Committee meeting.

4. Discussion: Committee Etiquette

The Co-chairs reminded the members to participate in the meetings, be on time, and be courteous to one another as well as the Health Plan staff.

5. Discussion: Wellness Check

The Committee continues to practice keeping themselves healthy, safe, and sharing different activities to do during these difficult times.

6. Discussion: Draft 2022 Committee Goals

The Committee discussed and finalized their 2022 Committee goals for approval at the January 2022 Board meeting.

7. Discussion: Year-End Holiday Party

The Committee discussed their year-end holiday celebration on December 10th.

8. Public Comment:

There were no public comments.

9. Calendar Items for Next Meeting:

There were no items calendared for the next meeting.

10. Announcements:

There were no announcements.

11. Other:

No other topics were discussed.

12. Adjournment

The meeting adjourned at 3pm.

Date Approved _____

Maria Luz Torre and Irene Conway, Co-Chairs