

**September 11, 2020
Member Advisory Committee
Meeting Minutes**

Members Present: [REDACTED]

Members Absent: [REDACTED]

Excused: None

Guests: None

Staff: Stephanie Boyce, Valerie Huggins, and John F. Grgurina, Jr.

Due to the COVID-19 public health emergency and in accordance with Governor Newsom's Executive Order N-29-20, the Member Advisory Committee members attended this meeting via teleconference. The meeting was closed to in-person public attendance, but the conference line information was provided on the publicly-posted agenda. This precaution was taken to protect all members, staff and the public. All of the Committee members, staff and public attended the meeting telephonically.

1. Welcome, Introductions and Roll Call:

The Committee discussed a few ground rules as this was the first meeting via Skype since the Pandemic. Roll call followed with a brief check-in from each member to see how everyone has been doing during the pandemic. Since this was our first virtual meeting, we asked members to be patient as we worked out technical and noise issues, as well as working with a translator. The meeting was called to order shortly after 1:00pm.

2. Approval of Agenda & Minutes:

The agenda was approved. There were no minutes to approve at this time.

3. Committee Reports:

Chair & Governing Board Report-Maria Luz Torre & Irene Conway

Ms. Torre and Ms. Conway both reported the Board met on September 2, 2020. John F. Grgurina, Jr. CEO, provided the Board report to the Committee.

Quality Improvement Committee (QIC) Report-Ed Evans and Irene Conway

There was no Quality Improvement report.

The next Quality Improvement Committee is October 8, 2020.

Staff Report: John F. Grgurina, Jr., CEO presented a few highlights from the Board meeting. Mr. Grgurina mentioned SFHP staff has been working remotely during the pandemic with 100% productivity. For staff safety, majority of whom take public transportation, they will be working remotely until July 1, 2021.

Lastly, Mr. Grgurina spoke about two programs,

- 1) San Francisco Health Plan participated in an initiative which provided \$200 grocery cards to undocumented persons who are members of Healthy San Francisco
- 2) San Francisco Health Plan distributed \$500 cash grant to Healthy San Francisco members who had at least \$100 in their MRA account.

4. Discussion: 2020 MAC Goals

The Committee discussed the MAC 2020 goals and voted on the following:

- 1) We will not be implementing any of our 2020 goals at the October MAC meeting. Instead, we will have another "practice" run whether it be through Skype, Zoom or other, in order to work out any technical problems. We will also be discussing our December Christmas MAC celebration. Ms. Torre offered her ZOOM account as a possible meeting tool to use – participants will also have an option to join via their phones. She can then make Val the host if needed.
- 2) At the November MAC meeting, if all goes well, SFHP staff will do a presentation for Goal #6 "PTSD and Trauma Recovery - How to Overcome, including Anger Management", and include a discussion of stress within the framework of COVID-19.
- 3) All other uncompleted 2020 goals will be deferred to 2021.

5. Public Comment:

There were no public comments.

6. Calendar Items for Next Meeting:

The October meeting will be canceled as the Health Plan would like to explore other options for host the Committee meetings.

7. Announcements:

There were no announcements.

8. Other:

No other topics were discussed.

9. Adjournment

The meeting adjourned at 2.30pm.

Date Approved _____

Maria Luz Torre and Irene Conway, Co-Chairs