Code Lookup Tool

SAN FRANCISCO HEALTH PLAN™
Here for you

1. Who can use the tool?

The tool is available to anyone, provider or member. No login or password is needed.

2. Do I need to sign up or login?

No, no sign up, login, or password is needed.

3. What lines of business does it cover?

Both the Medi-Cal and Healthy Workers lines of business are covered. Click on the icon indicating which line of business you need to see.

4. What medical groups or providers does it cover?

Only three medical groups: SFN, CLN, and UCSF, because other medical groups do their own utilization management and claims payment. When you access the lookup tool, you will see links directing you to other medical groups so that you can contact them for authorization service code information.

5. How current are these codes?

The codes are updated monthly. If you have a question about a service rendered in the past, the Authorization Service Code tool may not be accurate. Please call SFHP Customer Service at **1(415) 547-7800** or **1(800) 288-5555** if you need help.
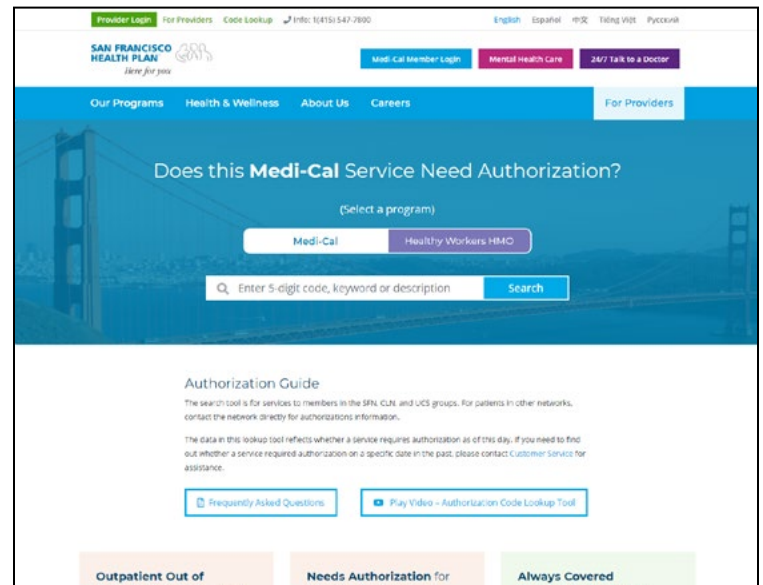
6. What if I have more questions?

If you are a provider, and you have questions about how to use the Authorization Service Code tool, please contact:

Prior Authorization Department at
1(415) 547-7818 ext 7080

Provider Relations Department at
1(415) 547-7818 ext 7084

If you are a member, please call Customer Service at
1(415) 547-7800 or **1(800) 288-5555**

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