



MEMO

June 2, 2021

To	Delegated Medical Groups
From	SFHP Compliance and Provider Network Operations
Regarding	DMG Requirements - Cost Avoidance & Post Payment Recovery for OHC

Hello,

SFHP sent the attached APL 21-002 regarding Cost Avoidance and Post Payment Recovery for OHC on March 11, 2021. We would like to provide an update on the upcoming requirements per APL.

Delegated Medical Groups are required to:

1. Ensure that you have verified that the member has no Other Health Coverage (OHC) prior to submitting a claim for payment.
2. When you deny a claim because of the presence of OHC, provide the OHC information to the provider who submitted the claim and advise them to bill the OHC.
3. Report member OHCs you discover to SFHP. [See attachments.](#)
4. Send a monthly post-payment recovery file using the attached DHCS Appendix B file format. [See attachments.](#)
5. Remit any recoveries you have collected that are 13 months or later than the date of payment.

SFHP is required to:

1. Provide OHC information received from DHCS for members assigned to your medical group.
2. Perform oversight activities to ensure that medical groups are compliant with the APL requirements.

SFHP is currently developing the detailed instructions for the above requirements and will communicate them to you as soon as possible through the following venues:

- Provider Memo
- Webinar/Provider Seminar
- Agenda item in Joint Administrative Meetings (JAMs)
- SFHP/DMG 1:1s, as needed

Attachments:

[OHC Information Report Template](#)

[Carrier Code List](#)

[DHCS APL 21-002](#)

[DHCS APL 21-002 Appendix B](#)