



Resource Guide

Subject:	Cultural and Linguistics Training
Facility Site Review Source:	California Department of Health Care Services under Title 22, California Code of Regulations, Section 53230. (Requires the review and certification of Primary Care Practitioner (PCP) sites.) Department of Health Care Services (DHCS) All Plan Letter 20-006, Site Reviews: Facility Site Review and Medical Record Review or any superseding APL
Relevant Law/Standard:	CLAS Standards
Agency/Organization Source:	US Department of Health and Human Services, Office of Minority Health
Agency/Organization URL	https://thinkculturalhealth.hhs.gov/

Background:

The CLAS standards are primarily directed at health care organizations; however, individual providers are also encouraged to use the standards to make their practices more culturally and linguistically accessible. The principles and activities of culturally and linguistically appropriate services should be integrated throughout an organization and undertaken in partnership with the communities being served.

Purpose:

CLAS mandates are federal requirements for all recipients of Federal fund; providers must be aware of these standards.

Resource 1: National Standards on Culturally and Linguistically Appropriate Services (CLAS)

<https://www.health.pa.gov/topics/Documents/Health%20Equity/CLAS%20Standards%20FactSheet.pdf>

Resource 2: Think Cultural Health

<https://thinkculturalhealth.hhs.gov/assets/pdfs/EnhancedNationalCLASStandards.pdf>

Resource 3: Cultural and Linguistic Services Training: SFHP Provider Network

<https://www.sfhp.org/files/providers/CulturalAwarenessTraining.pdf>

*Documents also available in PDF from FSR library

The material in this document is a knowledge-sharing tool provided by the FSR team to enhance compliance with Facility Site Review requirements. All content is for informational purposes and may be used and/or modified according to site-specific practices. Ensure appropriate review and approval by site management prior to adoption.