



MENTAL HEALTH SERVICES FOR SAN FRANCISCO HEALTH PLAN MEMBERS

What primary care physicians need to know

Beacon Health Strategies is the behavioral health partner of San Francisco Health Plan. Use this information to access mental health services for the San Francisco Health Plan's Medi-Cal members.

Beacon covers **individual and group therapy, psychiatric consultation and psychological testing** for San Francisco Health Plan members with mild to moderate impairments, as well as **Behavioral Health Treatment/Applied Behavioral Analysis** for members under 21 with a diagnosis of Autism Spectrum Disorder. Members do not need a primary care physician (PCP) referral to access mental health services, but must undergo a brief screening by phone to ensure their condition is mild to moderate. If the Medi-Cal member's condition is moderate to severe, Beacon will assist in transitioning the member to San Francisco County Access for care.

CALL BEACON AT 855.371.8117 TO:

- ▶ Get information on available mental health services
- ▶ Locate mental health providers
- ▶ Get help making a routine or urgent appointment
- ▶ Check a member's benefits and eligibility
- ▶ Get decision support related to prescribing psychiatric medications from a Beacon psychiatric advisor
- ▶ Request support coordinating a member's care
- ▶ Learn about mental health care treatment services offered by San Francisco County Access.



NOTE

Emergency and acute services, such as hospital care, crisis response, and rehabilitation programs continue to be provided by San Francisco County Access.

CONTACT

When you call Beacon, let us know that you are a PCP or that you're calling on behalf of a PCP. Our staff will help you immediately or connect you with a clinician, if needed. If you call outside of business hours, you will be automatically transferred to our clinical service team for urgent concerns.

Call Beacon at **855.371.8117**

or

Fax a referral. Find the form at

www.sfhp.org/providers/provider-resources.

Find other resources in the PCP Toolkit at

www.beaconhealthstrategies.com