



# MENTAL HEALTH SERVICES

Information below is for PCP office staff only – do not distribute to members.

Beacon Health Strategies is the behavioral health partner of the **San Francisco Health Plan**. Please use this information to access mental health services for San Francisco Health Plan Medi-Cal members.

Call or fax the PCP Referral form to Beacon in order to:

- Obtain Primary Care Provider (PCP) decision support from a Beacon licensed psychiatrist for diagnostic and medication clarification.
- Refer a member for therapy or medication management with a Beacon provider.
- Refer a member to local Beacon care coordinators for assistance with psychosocial needs, communication with providers, or simply obtaining past psychiatric records.
- Refer a member under 21 with a diagnosis of Autism Spectrum Disorder (ASD) for Behavioral Health Treatment/Applied Behavioral Analysis.

Download the PCP Referral Form and guide at:

[www.sfhp.org/providers/provider-resources/mental-health-resources](http://www.sfhp.org/providers/provider-resources/mental-health-resources).

Beacon provides mental health care services for San Francisco Health Plan Medi-Cal members with **mild to moderate functional impairments due to mental health conditions**.

Beacon recognizes that PCPs provide over 80% of behavioral health care to patients nationwide, and we offer PCPs telephonic peer-to-peer clinical decision support with a licensed psychiatrist. Members needing outpatient services may call Beacon directly or be referred by a PCP. Beacon clinicians will telephonically assess the member's needs and support a referral to the most appropriate level of care and provider type.

Emergency, crisis response, and other services for **moderate to severe functional impairments due to mental health conditions and services for substance use disorders** should still be referred directly to San Francisco County Access at 1-888-246-3333.

## How to Refer Patients to Beacon:

CALL (855) 371-8117  
or  
Submit a PCP Referral Form