

2024 San Francisco Health Plan Practice Improvement Program (PIP)

**SAN FRANCISCO
HEALTH PLAN™**



Here for you

Background

The Practice Improvement Program (PIP) is San Francisco Health Plan's (SFHP) pay-for-performance incentive program for Medi-Cal clinics and medical groups to achieve improvements in patient care and experience, systems improvement, and health outcomes. Historically, SFHP has aligned PIP with the Department of Health Care Services (DHCS) mandates and priorities. In 2022, DHCS reformed their Comprehensive Quality Strategy (CQS) to assess and improve the quality of health care and services provided by all Medicaid managed care organizations (MCOs).

As the state has increased expectations to hold MCP's accountable for quality improvement of HEDIS measures, SFHP must pivot to align and structure the PIP program to DHCS's requirements of meeting the minimum performance levels (MPL's), to avoid sanctions. We will work with you to provide resources for data and reporting needs of your practice.

For the 2024 Q1 PIP, providers will submit a QI Workplan for all measures, both Non-HEDIS and HEDIS (SFHP will provide the Workplan Template) to earn funding for this quarter.

Additional details to follow in Q2 for the remaining quarters PIP requirements.

2024 Measure Set

HEDIS

- Follow-Up After Hospitalization for Mental Illness (FUM)
- Follow-Up After Hospitalization for Alcohol /Other Drug Abuse (FUA)
- Well Child Visits in the First 15 Months of Life (W30-6)
- Asthma Medication Ratio (AMR)
- Developmental Screenings (DEV)
- Timeliness of Prenatal Care (PPC)

Non-HEDIS

- Health Equity
- Improving Member Rating of PCP (CAHPS)
- IHA Completion
- Percent of Members with a PCP Visit
- Provider Roster Updates