

EPSDT and Blood Lead Screening Services

In order to ensure that EPSDT services, including blood lead screening, are identified using the appropriate indicators, SFHP has updated its HIPAA Companion Guides for reporting confidential screening/billing to DHCS for using the 837-P for electronic professional claims and the 837-I for institutional claims. The updated guides align with the most recent DHCS Companion Guide for X12 Standard File Format and can be found on SFHP's website at <https://www.sfhp.org/providers/claims/edi/>.

FSR Provider Pearl: Medical Record Review Periodic Audits and EPSDT for Medi-Cal Members Under the Age of 21



EPSDT services are considered medically necessary when it is necessary to correct or ameliorate defects and physical and mental illnesses and conditions that are discovered by a screening service.

Pediatric Primary Care Providers (PCPs) practice preventive services in accordance



with current American Academy of Pediatrics (AAP) Bright Futures and US Preventive Task Force (USPSTF)

recommendations. Medi-Cal managed care health plans (MCPs) are required to ensure that EPSDT members have timely access to all medically necessary EPSDT services no later than 60 calendar days following a preventative screening or other visit that identifies a need for follow-up.

Medical Record Reviews (MRRs) are conducted to review medical records for format, legal protocols, and documented evidence of the provision of preventive care and coordination and continuity of care services. The medical record provides legal proof that the patient received care. The MRR is one monitoring activity by SFHP to evaluate provider compliance with the EPSDT requirements. A MRR occurs every three years from a sample of medical records that are reviewed by nurse evaluators. The evaluator looks for documented evidence of appropriate interventions if any physical or mental illnesses or conditions are identified from pediatric examination.

The Facility Site Review (FSR) team has included information in the FSR section of the [sfhp.org](https://www.sfhp.org) website that may help you prepare for the EPSDT requirements that will be evaluated during a medical record review.

Provider Resource:

[Pediatric Preventive - FSR Website](#)

- [AAP – Getting Started: Implementing a Screening Process »](#)
- [AAP – Behavioral and Emotional Screening Implementation »](#)
- [Pediatric Chart Review Guide »](#)
- [EPSDT and BHT Coverage for Medi-Cal Members Under 21 »](#)

Links:

DHCS APL 19-010 EPSDT:

<https://www.dhcs.ca.gov/formsandpubs/Documents/MMCDAPLsandPolicyLetters/APL2019/APL19-010.pdf>

DHCS APL 19-014 BHT:

<https://www.dhcs.ca.gov/formsandpubs/Documents/MMCDAPLsandPolicyLetters/APL2019/APL19-014.pdf>

https://downloads.aap.org/AAP/PDF/periodicity_schedule.pdf

“**Provider Pearls**” are monthly articles written to help you prepare for the California Department of Health Care Services (DHCS) FSR review processes. If a clinic manager, office manager, nurse manager, or operations person, can take the time to independently self-monitor clinic practices with the aid of SFHP checklists and DHCS standards at least annually, we can all work together to strive toward improved quality standards in office practice operations.

For any questions about the Facility Site Review or Medical Record Review processes or tools, please contact Jackie at jhagg@sfhp.org or by her direct line at 1(415) 615-5637. You may also go to: [SFHP Website MRR Resources](#)

Community Health Network Members Medi-Cal Specialty Referral Visits – Quarterly Follow-Up

The Clinical Operations Team each quarter reviews out-of-medical group (OOMG) and out-of-network (OON) specialty referral office visits for our Community Health Network members to ensure they are following through with their specialty referral appointments. For those members who have an approved specialty referral, but have yet to schedule an appointment, our team proactively reaches out to the member and to the provider:

- We send the member a Specialty Referral mailer confirming their appointment is approved and to encourage the member to follow through with their specialty appointment.
- A member is able to contact one of the nurses directly at the telephone number provided in the mailer.
- We contact the provider through the EPIC email system.

If you, or your office, are contacted by our team, we appreciate you partnering with us to confirm your patient(s)/our members are fully participating in their care plans.

If you have any questions, please contact us at the Specialty Referral line: 1(415) 615-4548.

Pharmacy Updates: Medi-Cal Rx Web Portal Reminder and COVID Vaccine Administration Coverage for Healthy Workers HMO Members

Medi-Cal Rx Web Portal Reminder

As a reminder, the Department of Health Care Services (DHCS) has delayed the planned Go-Live date of April 1, 2021 for Medi-Cal Rx. DHCS is currently working with their contracted pharmacy benefits vendor Magellan Medicaid Administration Inc., on new conflict avoidance protocols. They have not yet provided a new timeline for the Medi-Cal Rx Go-Live.

On March 24th, DHCS released a [bulletin](#) reminding providers of the delay and available resources. DHCS suggests visiting the new [Medi-Cal Rx web portal](#) for more information on the planned transition of the pharmacy benefit from the managed care plans to fee-for-service. DHCS also advises all providers to complete secure web portal registration to access education and outreach training and resources. Visit <https://medi-calrx.dhcs.ca.gov/provider/> to get started on registration and training.

COVID Vaccine Administration Coverage for Healthy Workers HMO Members

- Pfizer-BioNTech COVID-19 Vaccine (2-dose series)
- Moderna COVID-19 Vaccine (2-dose series)
- Janssen (Johnson & Johnson) COVID-19 Vaccine (single-dose)

For details on how pharmacy providers may bill administration fees, please see:

https://www.sfhp.org/files/providers/formulary/Vaccine_Provider_Info.pdf Per DHCS, SFHP Medi-Cal members will continue to have COVID vaccination fees billed directly to Fee For Service (FFS) Medi-Cal. *Please note, San Francisco Health Plan is not responsible for reimbursement of the vaccine product at this time since it has currently been purchased and distributed by the US Federal Government through Operation Warp Speed.*

Please do not hesitate to contact Provider Relations at

1(415) 547-7818 ext. **7084** or Provider.Relations@sfhp.org

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