



# Provider Update

**July 1, 2021**

**UPDATES INCLUDE:**

- Reminder: CHN splits into TWO NEW NETWORKS in July
- Starting July 1st SFHP Has a New PBM
- LPCCs and APCCs now included in our Mental Health Network
- Medi-Cal Member Outreach for Preventive Services, Including Vaccinations and Blood Lead Screening
- FSR Provider Pearl: FSR Provider Pearl: Viral Hepatitis B & C
- Potential Increased Arrhythmia Risk from Lamotrigine

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## Reminder: CHN splits into TWO NEW NETWORKS in July

The Community Health Network (CHN) will be splitting into two separate provider networks effective 7/1/21.

- San Francisco Health Network (SFN) consists of SF Department of Public Health primary care clinics.
- Community Clinic Network (CLN) consists of San Francisco Community Clinic Consortium (SFCCC) and Independent Providers.

Members of both networks will continue to be referred to Zuckerberg San Francisco General Hospital and Trauma Center for Specialty and Hospital care. SFHP's Utilization Management Department processes authorization requests for members assigned to both SFN and CLN. All members will be receiving new member ID cards with their new Medical Group name. Any questions? Call Provider Relations at 1(415) 547-7818 x7084.

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## Starting July 1st SFHP Has a New PBM

San Francisco Health Plan's pharmacy claims will be handled by our new PBM partner Magellan Health starting on July 1st. To ensure a smooth transition and minimize any member issues we are providing new Prior Authorization submission details and pharmacy processing below:

New BIN: 019439

Healthy Workers HMO PCN: 08310673

Medi-Cal PCN: 08310000

Medi-Medi (dual Medicare D and Medi-Cal) PCN: 08310000

**\*\*Member ID numbers have NOT changed and do not need an update\*\***

SFHP members have been sent new ID cards with this updated information.

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## LPCCs and APCCs now included in our Mental Health Network

Effective July 1st, 2021, Licensed Professional Clinical Counselor (LPCC) and Associate Professional Clinical Counselor (APCC) will be included provider types in Beacon's Mental Health Network. Existing provider service agreements will be amended to permit this change. We are committed to providing members with a high-quality network of behavioral healthcare professionals and encourage LPCCs and APCCs to reach out to Beacon Health Options to complete the provider credentialing process. Please contact Beacon's contracting department by calling 1(855) 371-8117 or emailing [contractinginquiry@beaconhs.com](mailto:contractinginquiry@beaconhs.com) for more information.

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## Medi-Cal Member Outreach for Preventive Services, Including Vaccinations and Blood Lead Screening

SFHP has created materials that providers can share with Medi-Cal members ages 7 through 20 years old about the importance of preventive care, including physical exams and vaccines (such as the flu vaccine). There are three separate informational bulletins, highlighting age-appropriate vaccines for members ages 7 through 11, 12 through 17, and 18 through 20. These services are all covered benefits for Medi-Cal members.

- [Bulletin ages 7 through 11 \(all languages\)](#)
  - [Bulletin ages 12 through 17 \(all languages\)](#)
  - [Bulletin ages 18 through 20 \(all languages\)](#)
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## FSR Provider Pearl: Viral Hepatitis B & C



July 28<sup>th</sup> marks World Hepatitis Day, so this month's Provider Pearl is about viral hepatitis. There is an estimated 257 million people and 71 million people living with chronic hepatitis B and chronic hepatitis C worldwide, respectively ([HHS, 2021](#)). Hepatitis B and C screenings are components of the medical record review (MRR) process. In 2019, 73% of eligible pediatric charts included hepatitis B virus (HBV) risk assessment or screening, while 62% of eligible adult charts included HBV risk assessment or screening. Hepatitis C virus (HCV) is a new component of the adult preventive criteria in the MRR.

Guidelines begin to disseminate throughout the network, SFHP is taking every opportunity to help providers and their staff prepare for these changes before the new FSR policy is effective.

The U.S. Preventive Services Task Force (USPSTF) recommends screening for HBV in adolescents and adults at increased risk for infection ([Source](#)) and for HCV in adults aged 18-79 ([Source](#)). Providers should document immunization status and specific factors or behaviors that elevate risk for HBV and HCV infection in the medical record. An Individual Health Education Behavioral Assessment (IHEBA) is a tool that could potentially capture specific behaviors that would elevate a member's risk for HBV or HCV, such as alcohol and other drug use and sex behaviors.

The linked CDC table, [The ABCs of Hepatitis – for Health Professionals](#), summarizes key information for hepatitis, including statistics, routes of transmission, incubation period, symptomology, risk factors, serologic tests, treatment, and vaccination recommendations.

Resources:

[San Francisco Department of Public Health Disease Prevention & Control – Hepatitis Education](#)

[Centers for Disease Control and Prevention – Hepatitis B](#)

[Centers for Disease Control and Prevention – Hepatitis C](#)

“Provider Pearls” are monthly articles written to help you prepare for the California Department of Health Care Services (DHCS) FSR review processes. If a clinic manager, office manager, nurse manager, or operations person, can take the time to independently self-monitor clinic practices with the aid of SFHP checklists and DHCS guidelines at least annually, we can all work together to strive toward improved quality standards in office practice operations.

For any questions about the Facility Site Review or Medical Record Review processes or tools, please contact Jackie at [jhagg@sfhp.org](mailto:jhagg@sfhp.org) or by her direct line at 1(415) 615-5637.

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## Potential Increased Arrhythmia Risk from Lamotrigine

DHCS has released a [drug safety communication](#) on lamotrigine. On March 31, 2021, the U.S. Food and Drug Administration (FDA) announced a review of in vitro study findings showed a potential increased risk of arrhythmias in patients with heart disease who are taking lamotrigine. Due to these findings, the FDA is now requiring additional studies to evaluate heart risk across the entire class of sodium channel blockers. At this time, other sodium channel blockers approved for epilepsy, bipolar disorder, and other indications should not be considered safer alternatives to lamotrigine in the absence of additional information. Health care professionals should advise patients taking lamotrigine to contact their healthcare provider or seek immediate medical attention if they experience an abnormal heart rate or irregular rhythm, or symptoms such as a racing heartbeat, skipped or slow heartbeat, shortness of breath, dizziness, or fainting.

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Please do not hesitate to contact Provider Relations at **1(415) 547-7818** ext. **7084** or [Provider.Relations@sfhp.org](mailto:Provider.Relations@sfhp.org)

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