SAN FRANCISCO
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Provider Update

August 2, 2021

UPDATES INCLUDE:

- Cost Avoidance & Post-Payment Recovery for Other Health Coverage (OHC)
- Pharmacy Update: Quarterly Formulary and Prior Authorization (PA) Criteria Changes
- FSR Provider Pearl: Medical Record Review Preventive Services

Cost Avoidance & Post-Payment Recovery for Other Health Coverage (OHC)

Medi-Cal members must utilize their OHC for covered services prior to utilizing their Medi-Cal benefits per DHCS All-Plan Letter (APL) 21-002 (ca.gov). SFHP is required to make sure providers are identifying and billing the OHC carrier as primary coverage, prior to seeking payment from Medi-Cal. Managed Care Plans (MCPs) must include OHC information in their notification to the provider when a claim is denied due to the presence of OHC. MCPs and Medical Groups must ensure that Medi-Cal is the payer of last resort when the patient has OHC. Additional documents with information on the APL, Medical Group requirements, OHC reporting guidelines, and FAQs are posted on APL 21-002 – San Francisco Health Plan (sfhp.org).

SFHP is setting up meetings with each Medical Group to discuss requirements and implementation process further. Please reach out to our Provider Relations team at provider.relations@sfhp.org if you have any questions.

Pharmacy Update: Quarterly Formulary and Prior Authorization (PA) Criteria Changes

Changes to the SFHP formulary and prior authorization criteria have been approved by the SFHP Pharmacy and Therapeutics (P&T) Committee at the P&T Committee meeting on July 21, 2021. The

approved formulary and prior authorization criteria are available on SFHP website at (https://www.sfhp.org/providers/pharmacy-services/sfhp-formulary/). All changes are effective August 20, 2021. For formulary or criteria information please visit our website or call SFHP pharmacy department at 1(415) 547-7818 ext. 7085, option 3.

FSR Provider Pearl: Medical Record Review Preventive Services

Partnering to Promote myCAvax Enrollment and Administering the COVID-19 Vaccines (and all others)
A key strategy in this next phase of pandemic response is to engage PCPs as trusted resources for vaccinations. The vaccine is one of the most important ways to end the pandemic. Research shows they are highly effective and safe. For Medi-Cal members ages 0-21, depending on their eligibility status, the DHCS Managed Care Quality and Monitoring Division (MCQMD) requires providers to ensure that every member visit provides the opportunity to update and complete each child's immunizations according to the Advisory Committee on Immunization Practices (ACIP), including the COVID-19 vaccination.

SFHP, in partnership with the San Francisco Department of Public Health (SFDPH) COVID Task Force, would like to share information for our providers with pediatric members. The goal is to encourage as many pediatric and family practitioners to be enrolled in the state's vaccine ordering platform myCAvax, so that providers can offer vaccination to any pediatric patients ≥12 years old or their family members who have not been vaccinated.

The Pfizer Emergency Use Authorization (EUA) is anticipated to be extended to under 12 years old in the Fall (2-11 years of age). The SFDPH is extending their support to ensure that practices with pediatric members are set up _now_ to administer the vaccine to this population once there is an amendment to the EUA. As you already know, many children and their caregivers will feel more comfortable being vaccinated by trusted provider than at an unfamiliar place. The DPH COVID Task Force is committed to providing guidance to every provider, beginning with the myCAvax enrollment process and will provide support for vaccination operations along the way.
Small providers should not have to incur costs in order to participate in the COVID-19 vaccination program. The _CalVaxGrant_ can cover vaccination related costs of up to $55,000 depending on the size of your practice. **The last day to apply for this grant is August 13, 2021.** To be eligible, practices must meet all the following criteria:

•   Have a medical practice with no more than 200 physicians within the organization;
•   Completed Section A and B of the myCAvax enrollment process;
•   Spent or plan to spend $10,000 per site (up to five sites) between November 1, 2020, and November 1, 2021, and;
•   Have an unrestricted license and be in good standing with their licensing board.

We understand that there are additional concerns about offering COVID-19 vaccinations including questions about storage and handling requirements, order quantities, allocation sources, authorization requirements, or fear of vaccine mishandling and/or adverse reactions. Please, if you have any questions or would like assistance in enrolling in myCAvax reach out to Gino Cifolelli, gino.cifolelli@sfdph.org, Vaccine Coordinator-Vaccine Branch

answer any questions regarding primary care practice immunization requirements.

Thank you so much for all the hard work you do, and we hope you take the time in enrolling for this important initiative.

References:

- https://sf.gov/data/covid-19-vaccinations
- State Strategies For Engaging And Leveraging Primary Care Providers As COVID-19 Vaccinators

"Provider Pearls" are monthly articles written to help you prepare for the California Department of Health Care Services (DHCS) FSR review processes. If a clinic manager, office manager, nurse manager, or operations person, can take the time to independently self-monitor clinic practices with the aid of SFHP checklists and DHCS guidelines at least annually, we can all work together to strive toward improved quality standards in office practice operations.

For any questions about the Facility Site Review or Medical Record Review processes or tools, please contact Jackie at jhagg@sfhp.org or by her direct line at 1(415) 615-5637.