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October 1, 2021

UPDATES INCLUDE:

- Reminder: Updated Beacon Health Options Referral Forms
- Other Health Coverage Information Available
- FSR Provider Pearl: Medical Record Review Preventive Services Depression Screening

Reminder: Updated Beacon Health Options Referral Forms

Effective May 1, 2021 Beacon Health Options updated clinical fax numbers on referral forms for Behavioral Health Services. Beacon Health Options referral forms can be found <u>here.</u>

Other Health Coverage Information Available

San Francisco Health Plan is pleased to announce that Other Health Coverage (OHC) information is now available on paper remittance advice and SFHP's Provider Portal.

The following information is displayed on paper remits when a claim is denied due to the presence of OHC:

- Carrier Name
- Member Policy Number
- Carrier Phone Number
- Carrier Address

For providers receiving electronic remittance advice (835s), SFHP's Provider Portal has been enhanced to display the information.

If you have any questions regarding these changes, please contact SFHP Provider Relations at provider.relations@sfhp.org.

FSR Provider Pearl: Medical Record Review Preventive Services Depression Screening



October 10th is National Depression Screening Day (<u>DHCS, 2021</u>). The percentage of adults with recent symptoms of an anxiety or a depressive disorder increased from 36.4% to 41.5%, and the percentage of those reporting an unmet mental health care need increased from 9.2% to 11.7% during August 2020 to February 2021 (<u>MMWR Morb Mortal Wkly Rep 2021;70:490–494</u>). From Medical Record Reviews conducted by SFHP January 1, 2019 to current (September 30, 2021), 91% of eligible pediatric charts had documentation of depression screening, while 79% of eligible adult charts had documentation of depression screening.

All providers and support staff in the practice setting should be trained to facilitate depression screening and assessment of all appropriate members.



Below is a chart summarizing the requirements that are evaluated in the medical records of your members during your periodic site and medical record inspections by the Facility Site Review nurse evaluator. Consider using this chart to ensure your office practice or clinic is set-up for successfully complying with Medi-Cal Managed Care DHCS requirements.

MRR_V_D6: Depression Screening	
18 years old and older	
panded screening, using a validated screening tool and brief	
t a validated depression screening tool. If, at any time, the estionnaires or examination, then screen further with a PHQ-2,	
Suggested validated assessment tools include, but are not limited to: -Patient Health Questionnaire-2 (PHQ-2) -Patient Health Questionnaire-9 (PHQ-9) -Hospital Anxiety and Depression Scales -Geriatric Depression Scale (older adults) -Edinburgh Postnatal Depression Scale (Postpartum and pregnant women)	
dical necessity is documented.	

3. <u>Incorporating Recognition and Management of Perinatal Depression Into Pediatric Practice (Pediatrics Jan 2019, 143 (1)</u> e20183259; DOI: 10.1542/peds.2018-3259)

For any questions about the Facility Site Review or Medical Record Review processes or tools, please contact Jackie at jhagg@sfhp.org or by her direct line at 1(415) 615-5637. You may also go to: <u>SFHP Website MRR Resources</u>

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