



**December 1st, 2022**

**UPDATES INCLUDE:**

- CalAIM News: New Members Joining SFHP from January 2023
- FSR Provider Pearl: Dental Health Focus in the Pediatric Primary Care Setting
- HEDIS Pursuit Season 2023

## CalAIM News: New Members Joining SFHP from January 2023

SFHP is establishing a new member network designation, SFHP Direct Network (SDN). The SDN member network will be used for dual-eligibles and patients in long-term care (LTC) facilities. Both kinds of member will be joining SFHP beginning on January 1, 2023 due to CalAIM innovations. SFHP will assume financial and administrative responsibility for SDN members; claims and authorization requests should be sent directly to SFHP.

### Dual-eligibles

Currently, dual-eligibles simultaneously enrolled with Medicare and Medi-Cal have the choice to enroll their Medi-Cal coverage—which is secondary to Medicare—with a managed care plan, or to keep it in FFS Medi-Cal. Until now, a minority of dual-eligible members in San Francisco County have opted to enroll their secondary Medi-Cal coverage with SFHP already. From January 2023 forward, the FFS choice will not be available to them; all dual-eligibles will be enrolled in a managed care plan.

### Patients in LTC facilities

Current Medi-Cal policy in San Francisco County requires members receiving care in most institutional settings to be transferred (“disenrolled”) to FFS Medi-Cal upon entering a third calendar month for their admitted stay. CalAIM will end that custom and there will be no transfer to FFS Medi-Cal. Current residents in LTC facilities who are Medi-Cal-eligible will also be enrolled in a managed care plan like SFHP.

Information for providing care to SDN members will be updated on [sfhp.org/providers](https://sfhp.org/providers) and in the Provider Manual. If you have any questions about these changes, contact Provider Relations at [Provider.Relations@sfhp.org](mailto:Provider.Relations@sfhp.org) or 1(415) 547-7818 ext 7084.

## FSR Provider Pearl: Dental Health Focus in the Pediatric Primary Care Setting



The 2022 California Department of Health Care Services (DHCS) All Plan Letter (APL) 22-017, Primary Care Provider Site Reviews: Facility Site Review and Medical Record Review, includes dental health criteria consistent with industry standards such as from the U.S. Preventive Services Task Force (USPSTF) and the American Academy of Pediatrics (AAP).



This month's Providers' Pearl is about Dental Health. Dental caries is the most common chronic condition among children in the US<sup>[i]</sup>. The 2022 DHCS FSR Standards require Primary Care Providers to document additional services or information regarding dental health or document patient or guardian declination of services.

Dental assessment in the new MRR tool will be assessed in three (3) parts:

- Dental/Oral Health Assessment
- Fluoride Supplementation
- Fluoride Varnish

Primary Care Providers (PCPs) must assess member's dental/oral health (inspection of mouth, teeth, and gums) at every health assessment visit. Documentation of "HEENT" is acceptable. The American Academy of Pediatric Dentistry<sup>[ii]</sup> (AAPD) encourages both parents and health care providers to help

PCPs are also encouraged to have discussions with parents/guardians about the benefits of optimally fluoridated waters and encourage them to check with their local water district about fluoridation levels. If the water supply is deficient for fluoride, AAP and USPSTF recommends that PCPS prescribe oral fluoride supplementation, starting at age 6 months.

AAP recommends that fluoride varnish be applied every 3-6 months, from member's tooth eruption until their fifth birthdate. Documentation of "seeing a dentist" does not meet the Fluoride Varnish Criterion. PCPs should document if varnish was applied at the PCP or the dentist office.

Additional Resources from the Medical Record Review Standards:

- [CHDP Dental Training: Fluoride Varnish](#). This tool includes a training, a practicum for applying fluoride varnish, how to purchase varnish, and key information on how to bill for the service
- [InsureKidsNow.gov \(Find a Dentist\)](#) This tool allows you and your front staff to generate a list of dental providers in your area, including those open to new patients and accepting Denti-Cal Medi-Cal Dental Program
- AAP guidance: [Maintaining and Improving the Oral Health of Young Children](#)
- AAP guidance: [Fluoride Use in Caries Prevention in the Primary Care Setting](#)
- AAP guidance: [Oral Health Practice Tools](#).
- USPSTF guidance: [Dental Caries in Children Younger Than age 5 Years](#).
- [Caries-risk Assessment and Management for Infants, Children, and Adolescents](#)
- Fluoridation status of a community water supply: Contact the local water department or [My Water's Fluoride](#)
- Fluoride supplementation guidance, available at: [Fluoride Supplementation](#).
- Additional guidance on fluoride varnish, see [APL 19-010](#), Requirements for Coverage of Early and Periodic Screening, Diagnostic, and Treatment Services for Medi-Cal Members Under the Age of 21.

"Provider Pearls" are monthly articles written to help you prepare for the California Department of Health Care Services (DHCS) FSR review processes. If a clinic manager, office manager, nurse manager, or operations person, can take the time to independently self-monitor clinic practices with the aid of SFHP checklists and DHCS guidelines at least annually, we can all work together to strive toward improved quality standards in office practice operations.

For any questions about the Facility Site Review or Medical Record Review processes or tools, please contact Jackie at [jhagg@sfhp.org](mailto:jhagg@sfhp.org) or by her direct line at 1(415) 615-5637. You may also go to: SFHP Website FSR Resources.

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[i] [AAP Recommends Fluoride to Prevent Dental Caries](#)

[ii] [Policy on the Dental Home](#)

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## HEDIS Pursuit Season 2023

SFHP's Healthcare Effectiveness Data and Information Set (HEDIS) pursuit season begins in January 2023! HEDIS is a performance improvement tool used by more than 90% of America's health plans to measure performance on important dimensions of care including preventive and chronic condition management services rendered by our provider network. Thanks to the quality of care you provide, SFHP has achieved a 4 out of 5 Health Plan Rating the last few years, ranking it among the top performing Medi-Cal Managed Care Plans in California.

To collect data not provided through claims and encounters, our team will reach out to your organization beginning in February 2023 to either:

- Set up/confirm remote access to your EHR. Our HEDIS virtual site visits will be scheduled from February to the beginning of May 2023.
- Send you a list of members that require medical record documentation. Please send the medical record documentation within 10 business days of receipt of the list via secure fax or email.

We look forward to another successful HEDIS season. We couldn't do it without you. Please contact José Méndez, Sr Program Manager, HEDIS Program, at [jmendez@sfhp.org](mailto:jmendez@sfhp.org) or 1(415) 615-5118 with any questions or concerns.

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Please do not hesitate to contact Provider Relations at **1(415) 547-7818** ext. 7084 or [Provider.Relations@sfhp.org](mailto:Provider.Relations@sfhp.org)

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