

November Provider Update

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PROVIDER UPDATE

November 1st, 2018

Our November Update includes information on:

1. New Hospitals added to the San Francisco Health Plan Network!
 2. Facility Site Review (FSR) Provider Pearls: Laboratory Regulations
 3. Pharmacy Update: Quarterly Formulary, Prior Authorization Criteria Changes, and Vaccines
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1. New Hospitals added to the San Francisco Health Plan Network!

San Francisco Health Plan is pleased to announce the addition of new hospitals to our network:

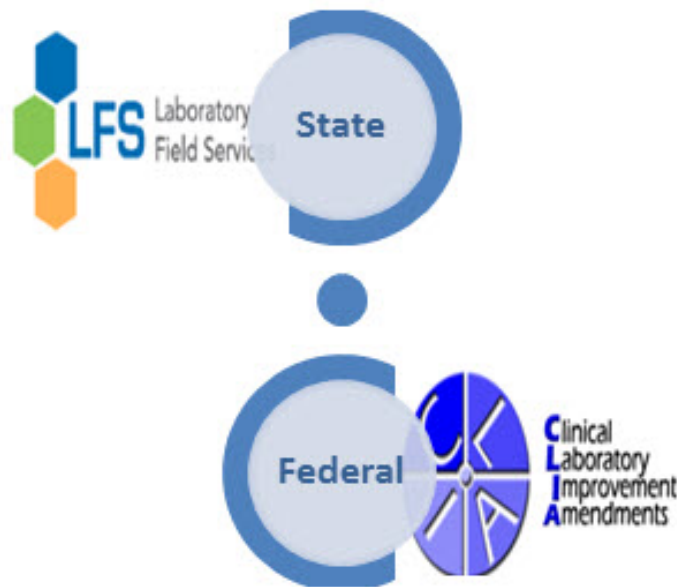
- Seton Medical Center effective September 1st, 2018.
- Saint Francis Memorial Hospital effective October 1st, 2018.
- Saint Mary's Medical Center effective October 1st, 2018.

With the exception of emergency care, all services require prior authorization from the member's medical group or San Francisco Health Plan.

For more information, please email provider.relations@sfhp.org or call 1(415) 547-7818 ext 7084.

2. FSR Provider Pearls: Laboratory Regulations

regulations



“Provider Pearls” are monthly articles written with the intent to help you prepare for the California Department of Health Care Services (DHCS) FSR review processes. If a clinic manager, office manager, nurse manager, or operation’s person, can take the time to independently self-monitor clinic practices with the aid of SFHP checklists and DHCS guidelines at least annually, we can all work together to strive toward improved quality standards in office practice operations.

Your site may be compliant with Clinical Laboratory Improvement Amendment (CLIA) regulations....but there is more!

In general terms, the Clinical Laboratory Improvement Amendments (CLIA) regulations establish quality standards for laboratory testing performed on specimens from humans, such as blood, body fluid and tissue, for the purpose of diagnosis,

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prevention, or treatment of disease, or assessment of health (CMS.gov). Referencing the California Department of Health Care Services (DHCS) Site Review Survey (SRS) Guidelines, Section IV. (D). Clinical Services, CLIA, the guideline states, “all sites that perform laboratory testing for human health assessment, diagnosis, prevention, or treatment of disease have a current, unrevoked, unsuspended site-specific CLIA certificate, or evidence of renewal”[i] .

However, your laboratory must be in compliance with all applicable federal, state, and local laboratory laws. This article will provide an update or clarification of the requirements for having both a CLIA Certificate and a Registration or License from the California Department of Human Services (DHS) Field Services Division of Laboratory Science. It might help to remember: the CLIA is a federal regulation and the registration or license is a state regulation.

Often when in the field, there is some confusion between the federal regulations and state laboratory laws. At the time of any Facility Site Review, review the Guidelines sent to you prior to an onsite visit. They are also available online on our [SFHP website](#) under the [Facility Site Review](#) Section for providers. This will help you prepare for the nurse reviewer and the ability to answer any of the reviewer’s questions and provide all appropriate documents. In the following references you will find information on both the CLIA and California Clinical Laboratory Registration or License.

For any questions about the Site Review Survey process, please contact Jackie at jhagg@sfhp.org or by her direct line at 1(415) 615-5637.

References:

[Clinical Laboratory Registration \(Waived or PPMP testing\)](#)

[CMS.gov \(CLIA Brochures\)](#):

[Brochure #5 - How to Obtain a CLIA Certificate: CLIA Brochure #5](#)

[Brochure #6 - How to Obtain a CLIA Certificate of Waiver: CLIA Brochure #6](#)

[CMS.gov \(Clinical Laboratory Improvement Amendments \(CLIA\)\)](#)

[i] [Site Review Guidelines 2012, California Department of Health Care Services \(DHCS\), Medi-Cal Managed Care Division.](#)

3. Pharmacy Update: Quarterly Formulary, Prior Authorization Criteria Changes, and Vaccines

Quarterly Formulary and Prior Authorization Criteria Changes

Changes to the SFHP formulary and prior authorization criteria have been approved by the SFHP Pharmacy and Therapeutics (P&T) Committee at the P&T Committee meeting on October 17th, 2018.

The complete list of approved formulary and prior authorization criteria changes are available on our SFHP website on our: [Pharmacy & Formulary](#) page and our [Pharmacy & Therapeutics Committee](#) page. All changes are effective November 20th, 2018. For formulary or criteria questions, please visit our [website](#) or call: SFHP pharmacy department at 1(415) 547-7818 ext 7085, option 3.

Vaccines

CDC recommends everyone who is 6 months of age and older receive a flu shot every year. Adults 19 years of age and older can receive many vaccines at their pharmacy covered under SFHP Medi-Cal Outpatient Pharmacy Benefit: influenza, MMR, meningococcal, pneumococcal, varicella, Tdap/Td, Typhoid, Hib, HPV, Hep A & B, and herpes zoster - including SHINGRIX®. Click for a [complete list of SFHP covered vaccines](#). Children 18 years or younger are eligible for vaccinations through California Vaccines for Children (VFC) Program. Contact VFC at 1(877) 243-8832 for more information.

We encourage providers to register and access California Immunization Registry (CAIR), a state wide database of regional registries that consolidate immunization records, in order to see what vaccinations have been administered by participating providers and pharmacies.

Please do not hesitate to contact Provider Relations at **1(415) 547-7818 ext. 7084**, Provider.Relations@sfhp.org or Chief Medical Officer **Jim Glauber, MD, MPH**, at jglauber@sfhp.org.

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